

List of Sub-processors

(As of: July 2026)

To support the provision of the ahead Services, ahead AG engages the sub-processors listed below. Whether a specific sub-processor is used depends on which features, modules or premium options the customer uses or has ordered.

The ahead Services are designed as a platform through which customers create, manage and process content. Depending on how the platform is used by the customer and authorized users, personal data may also be processed. To the extent that such data is contained in the provided functions, in particular hosting, communication, translation or notifications, it is also processed by the engaged sub-processors as part of the respective service. ahead cannot technically prevent customers or authorized users from including personal data in content that is created, stored, sent, translated or communicated via the ahead Services (e.g. personal names in news content).

Microsoft (hosting of the ahead SaaS solution)	
Sub-processor	Microsoft Ireland Operations Limited, One Microsoft Place, South County Business Park, Leopardstown, Dublin 18, D18 P521, Ireland.
Processing / data location	Western Europe or Switzerland if the corresponding premium option has been selected (Azure EU Data Boundary or Switzerland region).
Processing activity	Hosting, storage, operation, availability, backup and technical provision of the ahead Services.
Categories of personal data	Master data, contact data, login and identification data, content and communication data, as well as usage, log and technical metadata. Content data may contain personal data depending on the input by the customer or authorized users.
Categories of data subjects	Authorized users of the customer as well as other persons who may be mentioned in the processed content.
Privacy and Compliance	https://www.microsoft.com/en-us/trust-center

Twilio / SendGrid (email notifications)	
Sub-processor	Twilio Inc., 101 Spear Street, 5th Floor, San Francisco, CA 94105, USA.
Processing / data location	EU region (SendGrid EU Data Residency), configured accordingly by ahead.
Processing activity	Sending of email notifications (e.g. for news).
Categories of personal data	Contact data (email address) as well as content and communication data (titles, subject lines, text excerpts of notifications). Content data may contain personal data depending on the input by the customer or authorized users.
Categories of data subjects	Authorized users of the customer as well as other persons who may be mentioned in the processed content.
Privacy and Compliance	https://security.twilio.com

Stream.io (chat / direct messaging)	
Sub-processor	Stream.io, Inc., 2005 Broadway, Boulder, CO 80302, USA.
Processing / data location	EU West (Ireland), as configured by ahead.
Processing activity	Provision of chat and direct messages, provided the Messaging/Chat option is activated.
Categories of personal data	Identification data (pseudonymized user ID in the form of a GUID; the mapping to the user is performed by ahead), content and communication data (chat content) as well as usage and technical metadata. Chat content may contain personal data depending on the input by the customer or authorized users.
Categories of data subjects	Authorized users of the customer as well as other persons who may be mentioned in the processed content.
Privacy and Compliance	https://getstream.io/security/

DeepL (machine translation service)	
Sub-processor	DeepL SE, Maarweg 165, 50825 Cologne, Germany.
Processing / data location	EU region (DeepL EU Data Residency), configured as EU region by ahead.
Processing activity	Machine translation of content created by authorized users.
Categories of personal data	Content and communication data (content to be translated). ahead does not transmit any personal data from its own system records (in particular no user or profile data). However, content created by the customer may contain personal data (e.g. a person mentioned by name in a news article).
Categories of data subjects	Authorized users of the customer as well as other persons who may be mentioned in the processed content.
Privacy and Compliance	https://deepl.safebase.us/

Google Firebase Cloud Messaging (push notifications)	
Sub-processor	Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland.
Processing / data location	Firebase Cloud Messaging does not offer EU data residency. Processing may take place at global Google locations, including in the USA.
Processing activity	Sending of push notifications based on device registration tokens (Firebase installation IDs).

Categories of personal data	Technical data and identifiers (device registration token / Firebase installation ID, a pseudonymous online identifier), delivery and usage metadata, and, where applicable, content and communication data contained in the message payload (titles, text excerpts), which may contain personal data. Google does not link the token to any person; the mapping of the token to the authorized user is performed by ahead.
Categories of data subjects	Authorized users of the customer as well as other persons who may be mentioned in the processed content.
Privacy and Compliance	https://firebase.google.com/support/privacy

Google Cloud Translation (machine translation service)	
Sub-processor	Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland.
Processing / data location	EU (regional endpoint), configured accordingly by ahead.
Processing activity	Machine translation of content created by customers or authorized users, in particular for languages not supported by DeepL.
Categories of personal data	Content and communication data (content to be translated). ahead does not transmit any personal data from its own system records (in particular no user or profile data). However, content created by the customer may contain personal data (e.g. a person mentioned by name in a news article). Google does not store the transmitted content and does not use it for training purposes.
Categories of data subjects	Authorized users of the customer as well as other persons who may be mentioned in the processed content.
Privacy and Compliance	https://cloud.google.com/privacy