

ahead subcontractor

To support the provision of ahead services, ahead AG uses subcontractors who may store and process the personal data of ahead customers. This page contains important information about the identity, location, and role of our subcontractors.

Please note that the subcontractors used in connection with ahead services for each customer depend on which premium options the customer has ordered.

Name and address of the subcontractor	Microsoft Corporation One Microsoft Way, Redmond, WA 98052-6399, USA
purpose of processing	Hosting of the ahead SaaS solution, including data storage in Western Europe or, as an option, in Switzerland.
Subcontractor's data protection contact person (name, contact information)	One Microsoft Place South County Business Park Leopardstown, Dublin 18 D18 P521, Ireland See also in particular: https://aka.ms/privacyresponse and https://learn.microsoft.com/de-de/compliance/
Written contract between processor and subcontractor in place	Yes

Cross-border transfer of personal data by subcontractors	No, even though the company is based in the US, personal data is stored exclusively in Microsoft data centers in Western Europe or Switzerland.
Subcontractor fulfills all obligations in accordance with the supplementary agreement	Yes

Name and address of the subcontractor	Twilio Inc. 375 Beale Street, Suite 300, San Francisco, CA 94105
purpose of processing	Email notification for news
Subcontractor's data protection contact person (name, contact information)	Twilio Inc. c/o Twilio Legal Department (legalnotices@twilio.com) 101 Spear Street, First Floor San Francisco, CA 94105 United States of America https://www.twilio.com/en-us/legal/civil-requests
Written contract between processor and subcontractor in place	Yes
Cross-border transfer of personal data by subcontractors	Yes (email address only) ahead uses this service to send email notifications from the intranet. No data is stored by Twilio.
Subcontractor fulfills all obligations in accordance with the supplementary agreement	Yes

Name and address of the subcontractor	Stream.io, Inc. 2005 Broadway Boulder, CO 80302 Activities: Chat / Direct Messaging More Information:
purpose of processing	Only relevant if the Messaging/Chat option is enabled. Chat and direct messages. Stream.io cannot assign this instance ID to authorized users.
Subcontractor's data protection contact person (name, contact information)	Stream.io, Inc. 2005 Broadway Boulder, CO 80302 privacy@getstream.io. https://getstream.io/legal/privacy/
Written contract between processor and subcontractor in place	Yes
Cross-border transfer of personal data by subcontractors	Yes ahead uses this service to send chat messages. Intranet.
Subcontractor fulfills all obligations in accordance with the supplementary agreement	Yes

Name and address of the subcontractor	DeepL SE
Purpose of processing	Machine translation service
Subcontractor's data protection contact person (name, contact information)	DeepL SE Maarweg 165, 50825 Cologne, Germany https://www.deepl.com/en/privacy
Written contract between processor and subcontractor in place	Yes
Cross-border transfer of personal data by subcontractors	No, no personal data
Subcontractor fulfills all obligations in accordance with the supplementary agreement	Yes

Name and address of the subcontractor	Google Ireland Limited Gordon House, Barrow Street, Dublin 4 Ireland
Purpose of processing	1. Sending push notifications to the mobile application used by authorized users. Google Firebase cannot store any personal data. The assignment is based on a non-personalized ID. Authorized users can control push notifications via the settings in the app. 2. Machine translation service for the Sinhala language. No personal data is processed or stored.
Subcontractor's data protection contact person (name, contact information)	https://policies.google.com/privacy
Written contract between processor and subcontractor in place	Yes
Cross-border transfer of personal data by subcontractors	No, no personal data
Subcontractor fulfills all obligations in accordance with the supplementary agreement	Yes